



# TRAVEL AIRE

(in concert with ASIA HOLIDAY TRAVEL)

## GENERAL TERMS and CONDITIONS

### American Aviators' VIP Tour ---- March 22<sup>nd</sup> – April 9<sup>th</sup>, 2012

#### Prices

All prices reflect current rates in effect at date of printing this tour information and are subject to change without notice.

#### Reservation

Reservations should be made at least 60 days prior to departure. Late reservations may be accepted up to 40 days prior to departure subject to availability and China visa application.

#### Deposit, Final Payment

All payments must be by check only. Credit card payment is not accepted in order to keep the tour price as low as possible.

A deposit of **\$300** per person must be received in order to hold space on the tour.

Balance of payment is requested to be received at least **62** days prior to departure (now **1/24/12**) so checks will clear before final payment is due to the tour operator. Failure to comply with this requirement will result in automatic cancellation.

#### Cancellations

Full refund, less \$200 administrative fee per person for any cancellations received in writing up to **60** days prior to departure (**1/22/12**) will be given – after which, the following cancellation policy will apply:

**59 to 30** days before departure - **\$400** per person (**1/23/12 to 2/21/12**)

**29 to 8** days before departure - **\$1300** per person (**2/22/12 to 3/14/12**)

From 7 days before departure (**3/15/12**) to departure date (**3/22/12**) – **100%** forfeiture of full price per person. *Neither we nor the tour operator receive ANY refund from the airlines or any other entity within that final week up to 3/22/12 or beyond.*

#### Taxes & Tips

Taxes/surcharges to restaurants and hotels and tips to waiters, chamber

maids and porters are included for the duration of the stay. International airport embarkation taxes are NOT included. Recommended tips for Chinese national guides and local guides and motor coach drivers are disclosed on the FAQ page.

#### Checked Baggage Handling

Checked baggage is restricted to one piece of luggage with a limit of 44 lbs. for all four jet flights within China. On the return trans-Pacific economy class flight, you may have two *checked* suitcases with combined dimensions not to exceed 106 linear inches (the sum of the 3 dimensions). One small carry-on is permitted on all flights - the FAQ page will address this further.

#### Travel Documents

Passports with at least six months' validity remaining from Mar. 22<sup>nd</sup>, 2012 departure are required (= 9/22/12) for all tour participants. Asia Holiday Travel will secure the visa for entry into the People's Republic of China. All applications will be forwarded to the Chinese consulate for their approval. AHT cannot guarantee the acceptance of your visa application. If for any reason your application is denied, a full refund will be made of all payments received to date.

#### Tour Fare Does Not Include:

Meals or any items not specified in the itinerary, optional tours, airport taxes, cost of China visa, laundry, liquor, excess baggage, usage of phones, personal health or baggage insurance.

#### Health

In order to ensure smooth operation of the tours within China, the Chinese handling travel agency requires the exclusion of any person whose health condition makes them unsuitable for long trips due to mental illness, any serious, chronic or contagious illness, advanced pregnancy, senility or infirmity.

#### Insurance

We have contracted with **CSA** for their excellent **Group Go! Policy** which will be a mandatory add-on for all on the 2012 tour, at a very nominal cost. Please see details on the FAQ page. Pricing will be adjusted for tour cost variations such as using your own international flight arrangements, Business Class upgrades, connection flights, Hong Kong add-on tour, etc.

#### Accommodations

In China Asia Holiday Travel's local travel agency allocates accommodations based on double occupancy in some cities and AH cannot control the selection of hotels or assignment of rooms. Cruise accommodations are based on double occupancy of twin-bedded staterooms with private bath. All ships are of People's Republic of China registry. Single supplement is indicated on the itinerary. On occasion, when accommodations must be assigned on a share basis due to insufficiency of single rooms, appropriate refunds will be made after returning to the U.S. Hotels are subject to change. Substitutions, if any, are similar class hotels.

#### Meals

In China full breakfast (**B** or **AB**), lunch (**L**), and dinner (**D**) are included daily unless noted otherwise. (**AB**= American Breakfast)

#### Tours

Due to occasional flight delays, some sightseeing tours might not be able to be scheduled. Also, cultural and acrobatic shows might not be available during the holidays and seasonal recess.

#### Escort Service

An attentive English-speaking National tour guide accompanies each bus group throughout the itinerary in China, along with local English-speaking guides in each city.

## China Itineraries

Neither AHT nor TA have any control over the itineraries within China. These are determined solely by the Chinese local travel agency. No individual itinerary changes are permitted. **Tour members not departing with the group on Day 1 from the selected gateway (San Francisco) must provide their own transfers from International Airport to the hotel at their own expense.** Tour members are strongly advised to join the group in the gateway city specified in the itinerary to avoid misconnections due to possible air traffic delays and the chance of denied entry into China.

## Responsibilities

Travel Aire is only acting as an agent for Asia Holiday Travel (AHT).

AHT is only acting as an agent for China International Tour suppliers in selling services or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as carriage, hotel accommodations, ground transportation, meals, tour guides, etc.). Both Travel Aire and AHT agencies therefore shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers which result in any loss, damage, delay or injury to you or your travel companions or group members. Neither Travel Aire nor AHT shall be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction difficulties, diseases, local laws, climatic conditions outside of Travel Aire's and/or AHT's control. By embarking on his/her travel, the traveler voluntarily assumes all risks involved with such travel, whether expected or unexpected. Both Travel Aire and AHT reserve the right to decline, accept or retain any person as a tour member and to cancel the tour prior to departure for any reason. A full payment will be refunded to each passenger in such case. Your retention of ticket, reservation or booking after issuance shall constitute a consent to the above and also an agreement on your part to convey the contents here-in to your travel companions or group members for those of you representing sub-groups.



**ALL questions**  
regarding this tour  
should be directed  
**ONLY** to  
**TRAVEL AIRE**  
**!**

**TRAVEL AIRE**  
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*The following is a required disclosure under the California State Seller of Travel program:*

This transaction is covered by the **California Travel Restitution Fund (TCRF)** since both Travel Aire and Asia Holiday Travel are registered and participate in the TCRF at the time of this sale, and if passenger is located in California at the time of payment.

*[Note: Passengers purchasing from outside of California are not covered by this Calif. State Restitution Fund but our own code of ethics would still protect you in the same manner.]*

Eligible passengers may file a claim with the TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000.

A claim must be submitted to the TCRF within six months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation, PO Box 6001, Larkspur, CA 94977-6001.

**\*\*CURRENT 1/15/2012\*\***